1714 Simpson Avenue
Ocean City, New Jersey 08226
12 February 2003

Mr. David Sonner
SMARTVENT Distributor
680 Old Avalon Boulevard
Avalon, New Jersey 08202

Dear Mr. Sonner:

Thank you again for your providing us with the SMARTVENTS.

From our first conversation and my many questions through the completion, your courtesy, knowledge of the product and professionalism have been exemplary. The installer, Matthew Klosterman, did an excellent job. He was prompt, equally courteous and very much a craftsman.

I would certainly recommend you, Mr. Klosterman, and SMARTVENTS.

When our flood insurance is billed again, I will let you know of any savings.

Sincerely,

Phyllis Homme Kanarkowski

PHYLLIS HOMME KANARKOWSKI
(Mrs. Christopher Homme)